



On-call and Referral Services

Rockford Orthopedic Associates offers on-call services for immediate post-operative prosthetic cases.

Phyllis Dillard
Office Administrator
815.484.6920



John Brinkmann, CPO, LPO
Certified and Licensed Prosthetist/Orthotist
815.381.7479

Prior to Surgery

1. For best results, notify the Prosthetic Department at Rockford Orthopedic Associates **1 day prior to surgery** by calling **815-484-6920**.
2. Our staff will contact the hospital OR staff on the day of surgery to confirm time and location of the procedure.
3. Once the surgical closure is complete, contact the prosthetist using the method below:

For referrals during normal business hours (Referral Procedure)

1. Call **815-484-6920** and speak with Phyllis Dillard, Office Administrator.
2. Identify the patient, referring physician, item being ordered, side and level of amputation, and location of surgery.
3. Fax Referral Form and face sheet to **815-381-7498**.

After normal business hours (Paging Procedure)

1. Page **815-971-7777**
2. Leave a message with the operator that includes:
 - Your name and phone number
 - Ordering physician's name
 - Item being ordered
 - Patient's name and room number
 - Amputation level and side (above or below knee; left or right)
3. Fax a copy of the order and face sheet to **815-381-7498**